

# Return Material Authorisation

CCII/QUALITY/83/009



<b>RMA</b>	
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Unit 3 Rosmead Place, Rosmead Centre  
67 Rosmead Avenue  
Kenilworth  
Cape Town  
7708  
South Africa  
( or P.O. Box 171, Rondebosch, 7701)  
Telephone : (+27) (0)21 683 5490  
Facsimile : (+27) (0)21 683 5435  
Email : support@ccii.co.za  
URL : http://www.ccii.co.za/

**>>> Please complete the following information and fax to us on the above number. Items that have not been issued with an RMA number prior to their return will NOT be accepted.**

## Customer Details

<b>Company Name</b>		<b>Date</b>	
<b>Contact Name</b>		<b>Telephone No.</b>	
<b>Company Address</b>		<b>Facsimile No.</b>	
		<b>Email</b>	
		<b>Original Order No.</b>	
		<b>Invoice Date</b>	

## Equipment Details

<b>Product Name</b>		<b>Period of Operation Years/-Months</b>	
<b>Part No.</b>		<b>Serial No.</b>	

## Fault Description

<u>Fault</u>		
<u>Required Rework</u>		
<b>Name</b>	<b>Signature</b>	<b>Date</b>

Please note that a standard handling fee of \$500 per item will be charged in the following instances :

Goods returned outside the warranty period.  
Goods returned within the warranty period which are found not to be faulty.

Signature of this form denotes understanding of these terms and unconditional acceptance thereof.