

Return Material Authorisation

CCII/QUALITY/83/009



RMA	
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Unit 3 Rosmead Place, Rosmead Centre
 67 Rosmead Avenue
 Kenilworth
 Cape Town
 7708
 South Africa
 (or P.O. Box 171, Rondebosch, 7701)
 Telephone : (+27) (0)21 683 5490
 Facsimile : (+27) (0)21 683 5435
 Email : support@ccii.co.za
 URL : http://www.ccii.co.za/

>>> Please complete the following information and fax to us on the above number. Items that have not been issued with an RMA number prior to their return will NOT be accepted.

Customer Details

Company Name		Date	
Contact Name		Telephone No.	
Company Address		Facsimile No.	
		Email	
		Original Order No.	
		Invoice Date	

Equipment Details

Product Name		Period of Operation Years/-Months	
Part No.		Serial No.	

Fault Description

<u>Fault</u>		
<u>Required Rework</u>		
Name	Signature	Date

Please note that a standard handling fee of \$500 per item will be charged in the following instances :

- Goods returned outside the warranty period.
- Goods returned within the warranty period which are found not to be faulty.

Signature of this form denotes understanding of these terms and unconditional acceptance thereof.